

HİTİT BİLGİSAYAR HİZMETLERİ A.Ş.
PRIVACY NOTICE FOR AGENCY

a) Data Controller

Your personal data may be processed by Hitit Bilgisayar Hizmetleri A. Ş. ("**Company** or **Hitit**") as the data controller in accordance with the Personal Data Protection Law No. 6698 ("**Law**") within the scope specified below.

b) Your Personal Data Collected

Your personal data listed below may be processed within the scope of the conduct of our Company's activities.

Personal Data Category	Specific Personal Data
Identity Information	Full name
Contact Information	Mobile phone number, email address
Professional Experience Information	Your job title, occupation information
Other Information Regarding the Agency	Your company's name, your company's website, your IATA/ARC number, the GDS you currently use, the country in which you operate, your agency's area of expertise, your approximate annual ticketing volume, other data you have provided in the agency information form

c) Purposes and Legal Grounds for Processing Personal Data

The collected personal data may be processed for the following purposes ("**Purposes**") and within the scope of the personal data processing conditions and purposes specified in Article 5 of the Law.

Personal Data Categories	Purposes of Personal Data Processing	Legal Grounds
• Identity Information • Contact Information • Professional Experience Information • Other Information Regarding the Agency	• Fulfilling the requests of official authorities, • Providing information to the competent authorities pursuant to the legislation, • Ensuring compliance with the retention obligations stipulated in the legislation, • Responding to data subject requests in accordance with the legislation and taking the necessary actions	<i>Based on the legal ground that it is clearly stipulated by law and is mandatory for the data controller to fulfill its legal obligation</i>
• Identity Information • Contact Information • Professional Experience Information • Other Information Regarding the Agency	• Establishing a business relationship between our Company and the agency you work for, • Fulfilling all kinds of obligations arising from the business relationship between our Company and the agency you work for	<i>Based on the legal ground that processing of data is necessary for the legitimate interests pursued by the data controller, provided that this processing shall not violate the fundamental rights and freedoms of the data subject</i>

	- Monitoring and managing the legal processes in which our Company is involved, - Conducting processes related to the audit of the Company's activities	
- Identity Information - Contact Information	Processing of your contact information for the purpose of sending commercial electronic messages via SMS, calls and email for the purposes of information, promotion, advertisement and similar activities	<i>In the presence of your explicit consent</i>

d) Recipient Parties and Purposes for Transferring Personal Data

Your personal data may be transferred within the scope of the data processing conditions set out in Article 5 of the Law, in compliance with the rules regarding the transfer of personal data specified in Articles 8 and 9 of the Law.

Recipients / Recipient Groups	Legal Ground and Purpose of Transfer
Our suppliers (refers to all third-party service providers from whom goods and services are procured for the provision of our services and the conduct of our activities)	<i>Based on the legal grounds underlying the above-mentioned Purposes, within the scope of the fulfillment of such Purposes</i> - The procurement by our Company of consultancy, information security, archiving and support services for the fulfillment of the above-mentioned Purposes <i>Based on your explicit consent;</i> - Conducting communication and promotional activities
Our business partners (refers to the parties with whom we have a cooperation or business partnership relationship)	<i>Based on the legal ground that processing of your data is necessary for our legitimate interests, provided that this processing shall not violate your fundamental rights and freedoms</i> Conduct of our business activities
Legally authorized public institutions and legally authorized private organizations (refers to private and public institutions and organizations authorized to request information and documents due to the relevant legal regulations or legal processes, private and public institutions and organizations to which the transfer of information is mandatory pursuant to legal regulations, and private and public institutions and organizations with which we verify information in order to ensure the security of legal transactions)	<i>Based on the legal ground that it is clearly stipulated by law and is mandatory for the data controller to fulfill its legal obligation</i> - Fulfillment of legal reporting and information requests, - Conduct of legal audit activities, - Execution of legal processes, - Fulfillment of our obligations arising from legislation

• Our business partners and suppliers resident abroad	<i>Based on the standard contractual clauses published by the Personal Data Protection Board</i> • Conduct of our business activities
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e) Method for the Collection of Personal Data

Your personal data is collected by our Company, within the scope of the fulfillment of the above-mentioned Purposes, in the electronic environment via our website, the completion of the online application form, our internal Company systems, the call center, short message and email channels; and in the physical environment via the meetings held when you contact our Company and via printed forms.

f) Rights of the Personal Data Subject Listed in Article 11 of Law

If you as the data subject submit your requests regarding your rights listed under article 11 of the Law to our Company by the methods set out below, our Company will finalize the request free of charge as soon as possible and within thirty days at the latest, depending on its nature. However, if the transaction also requires a cost, the fee in the tariff determined by the Personal Data Protection Board will be charged by our Company. In this context, in accordance with paragraph 1 of Article 13 of Law, you may submit your request to exercise your rights mentioned above to our Company in writing or by other methods to be determined by the Personal Data Protection Board in the future. In this context, the channels and procedures you will submit your written application to our Company within the scope of Article 11 of Law are explained below.

In order to exercise your rights mentioned above, you may submit a wet signed copy of the Data Subject Application Form, a sample of which is available at <https://hitit.com/themes/hitit/documents/2026-02/ilgili-kisi-basvuru-formu.pdf> , to "Hitit Bilgisayar Hizmetleri A.Ş. Reşitpaşa Mah. Katar Cad. No:4/1 Arı Teknokent 2 Inner Door No:601 Maslak 34469 Sarıyer İstanbul" address via notary public, or in writing, by using the registered electronic mail (KEP) address, secure electronic signature, mobile signature or the electronic mail address previously notified to the data controller by the data subject and registered in the system of the data controller and you can send it to Hitit.
Submitted for your information.