

CRANE IBE

Crane Internet Booking Engine

is the next-generation Internet Booking Engine in Hitit's Crane suite, offering a fully web-based, highly customizable platform that empowers passengers to book, manage, and check-in for flights effortlessly — across web and mobile channels.

Elevate Your Airline's Digital Presence

Crane IBE equips airlines with a feature-rich, scalable, and passenger-focused booking experience; designed to streamline operations, boost ancillary revenue, and delight travelers from first click to boarding.

Seamless Online Booking for Modern Airlines



 crane.IBE

www.hitit.com

Why Crane IBE?

Ready for Modern Airline Retailing

When running on top of Hitit Oxygen Airline Retailing Platform or any other IATA-compliant Offer and Order Management System, Crane IBE seamlessly facilitates Offer based rich travel content sales and Order Servicing capabilities.

Effortless Self-Service Experience

Allows passengers to book flights, modify reservations, and receive mobile boarding passes — without the need for agents or physical counters.

Rapid Deployment with No Infrastructure Burden

Quickly implementable with seamless integration into any hosting setup; no additional hardware required.

Extended Booking Management Capabilities

Offers tools for personal details management, booking reissuance, and adding or canceling ancillary services.

Built-In Ancillary Revenue Engine

Enables airlines to offer paid and free add-ons (“bundles” or standalone) during booking or check-in — enhancing upsell opportunities.

Multi Channel & Integrated Reach

Delivers multi-channel access — including web, mobile, call centers, on-site kiosks, and front desks — with full backend integration to touchpoints. Supports GDS and other rich travel content sources, both via traditional integrations as well as IATA Offers.

Global Ready Architecture

Available in over 10 languages, supports all major currencies, and integrates with leading secure payment gateways.

Award Winning Design

Honored with the “Best Online Airline Passenger Booking System” by MEA Markets at the 2018 Turkish Enterprise Awards.

Key Features

- Modern airline retailing offer sales and order servicing
- Internet & mobile booking
- Online check-in (web and mobile)
- Reservation management
- Disruption management
- Integrated with Crane LL
- Flexible ancillary service design
- Enhanced booking viewing and processing
- Multilingual support
- Support for diverse payment methods and dynamic currency conversion
- Mobile ticketing
- Sales support both before and during check-in
- Responsive graphical interface optimized for user experience
- Integration-ready for modern SaaS hosting environments