

CRANE CGO

Crane Cargo Management Solution

strengthens the airline cargo business on the commercial, operational and management dimensions of air cargo. Designed for companies striving for cutting-edge, scalable technology, our solution is the ultimate driver for staying ahead in the most dynamic logistics landscape. With real-time updates and intuitive interface, it guarantees flawless coordination and timely execution of complex tasks. Crane CGO is available as Software-as-a-Service (SaaS) model with an application hosted by Hitit.

Agile Cargo for a Smarter Future

Crane CGO delivers the competitive advantage of the future today by transforming airline cargo operations into a more efficient, profitable, and fully digital structure. With its innovative technology, robust integration capabilities, and compliance with global standards, it serves as a trusted technology partner for airlines aiming to expand their operations worldwide.

Powering Intelligent Cargo Operations



Why Crane CGO?

End-to-End Digital Cargo Management

A single, unified platform covering every commercial; operational, production and optimization process — eliminating fragmented systems and enabling airlines to manage bookings, handling, capacity, rates, and irregularities seamlessly from one place.

AI-Driven Capacity Optimization

Advanced algorithms maximize cargo space utilization based on aircraft characteristics, special load constraints, and real-time flight data — ensuring smarter load decisions, higher revenue, and improved on-time performance.

Real-Time Visibility & Intelligent Notifications

Provides complete shipment visibility across all transport modes, supported by automated status updates; CargoIQ-based journey events; proactive notifications for interruption; delays, and SLA-related issues.



IATA-Compliant, Fully Future-Proof Architecture

Natively supports Cargo IMP–Cargo XML conversion; ONE Record standards; all IATA & non-IATA tariffs, and industry-standard messaging — ensuring compliance whilst preparing airlines for the digital cargo ecosystem of tomorrow.

Seamless Integrations Across the Cargo Ecosystem

Direct connectivity with web booking platforms; DCS, PSS, customs, revenue accounting, payment gateways, and third-party systems, powered by robust APIs — enabling smooth data flow and operational excellence.

Key Features

- Multi-channel booking
- Special cargo booking and their IATA specific booking workflows
- Flexible cargo booking options (allotment, overbooked, stand-by, priority indications, partial carriage)
- Allow for booking segments with multiple airlines, suggesting optimal interline routes.
- Auto-application of rates at time of booking and real-time figures of specific flight for dynamic payload calculation
- Capacity utilization both in standard schedule and cargo charters
- AI algorithms and modelling for optimizing cargo space utilization
- IATA's Cargo IMP-Cargo XML, smooth conversion between the two formats.
- IATA ONE Record capabilities
- Auto-triggering of cargo messages and action-based notifications
- Cargo Manifest and X(FFM) trigger
- Transfer cargo handling
- Support for IATA & NON-IATA cargo tariffs (TACT, contracted rates, spot rates, special rates, seasonal, interline rates etc.)